

PDL Building Products Warranty

Pre-assembled Steel Walk Doors¹

Doors & Frames	2 Years
Cylindrical Locksets	1 Year
Mortise Locksets	1 Year
Panic Devices	5 Years
Closers Grade 3	5 Years
Closers Grade 1	25 Years

Pre-assembled Glass Store Front Doors²

Doors & Frame	1 year
Insulated Glass	5 Years (Against Seal Failure)
Closers	25 Years

Thermal & Non-Thermal Frame Windows³

Sash & Frames	1 year
Insulated Glass	5 Years (Against Seal Failure)

The above is warranted (for the specified period of time) to be free from defects in product or workmanship, provided that it is not the result of misuse, abuse, improper installation, damage caused by others or caused by damage while in transit*. The warranty period shall commence the date PDL ships the original order

In the case of a product failure during the warranty period, replacement components will be provided upon verification of the original order (provide customer name and job name/number). The original component will be required to be returned. The time, labor and other incidental costs associated with the replacement are not covered under this warranty.

*Freight claims are not considered part of the warranty process.

¹ Applies to all standard products as manufactured by Mesker Door, Dorma Door Controls and PDQ Manufacturing. Products supplied by non-standard PDL suppliers as required by specification are not covered by PDL; the manufacturer's warranty's shall apply and warranty must be handled directly with manufacturer of said product.

² Applies to all standard product as manufactured by Old Castle Glass

³ Applies to all standard product as manufactured by Window Technology